

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	<del>629</del>	705/8.ccls.	USPAT	OR	OFF	2004/12/10 20:11
S2	0	(technical near4 support\$3) and (claim\$1 near4 report\$3) and (database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 near4 (handl\$3 or process\$3))	USPAT	OR	OFF	2004/12/10 20:13
S3	0	(technical near4 support\$3) and (claim\$1 near5 report\$3) and (database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 near5 (handl\$3 or process\$3))	USPAT	OR	OFF	2004/12/10 20:13
S4	0	(technical near4 support\$3) and (claim\$1 same report\$3) and (database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 same (handl\$3 or process\$3))	USPAT	OR	OFF	2004/12/10 20:14
S5	0	(claim\$1 same report\$3) and (database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 same (handl\$3 or process\$3))	USPAT	OR	OFF	2004/12/10 20:16
S6	2	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 same (handl\$3 or process\$3 or report\$3))	USPAT	OR	OFF	2004/12/10 20:21
S7	0	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 same (handl\$3 or process\$3 or report\$3)) and ((similar or relat\$3) same claim\$1)	USPAT	OR	OFF	2004/12/10 20:18
S8	1	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and (claim\$1 same (handl\$3 or process\$3 or report\$3)) and (web or internet or online)	USPAT	OR	OFF	2004/12/10 20:19
S10	<del>669</del>	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and ((claim\$1 or issue\$1 or problem\$1) near5 (handl\$3 or process\$3 or report\$3)) and ((technical or customer) near5 support\$3) and (internet or web or online or network)	USPAT	OR	OFF	2004/12/10 20:25

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S11	215	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1)) near5 (handl\$3 or process\$3)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) near5 report\$3)) and ((technical or customer) near5 support\$3) and (internet or web or online or network) and ((related or similar) near5 (claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1)))	USPAT	OR	OFF	2004/12/10 20:29
S12	81	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1) near5 (handl\$3 or process\$3)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1) near5 report\$3) and ((technical or customer) near5 support\$3) and (internet or web or online or network) and ((related or similar) near5 (claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1))	USPAT	OR	OFF	2004/12/10 20:42
S13	0	nozaki.in. and ueno.in.	USPAT	OR	OFF	2004/12/10 20:36
S14	21673	toshiba.as.	USPAT	OR	OFF	2004/12/10 20:36
S15	8	toshiba.as. and ((customer or technical) near4 support\$3)	USPAT	OR	OFF	2004/12/10 20:37
S16	81	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1) near5 (handl\$3 or process\$3)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1) near5 report\$3) and ((technical or customer) near5 support\$3) and (internet or web or online or network) and ((related or similar) near5 (claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1)) and (solv\$3 or solution\$1 or answer\$3 or resol\$6 or fix\$3)	USPAT	OR	OFF	2004/12/10 22:57
S17	11	("4464543"   "5285494"   "5937048"   "5958010"   "6032184"   "6064304"   "6064723"   "6131112"   "6134318"   "6148335"   "6219648").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2004/12/10 20:47

S18	55 <i>read titles &amp; abstracts</i>	(database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1) near5 (handl\$3 or process\$3)) and ((claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1) near5 report\$3) and ((technical or customer) near5 support\$3) and (internet or web or online or network) and ((search\$3 or quer\$3 or database\$1 or knowledgebase\$1 or (knowledge near3 base\$1)) same (related or similar) same (claim\$1 or issue\$1 or problem\$1 or (trouble adj ticket\$1) or complaint\$1)) and (solv\$3 or solution\$1 or answer\$3 or resol\$6 or fix\$3)	USPAT	OR	OFF	2004/12/10 22:58
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